



## THE RULES

1. The Customer is required to complete the sign-in book for all attendances at course and private sessions.
2. There is no fixed start date for any group courses, and Customers may enrol in and commence group courses at any time.
3. After the training head halter has been fitted to the dog, it is the responsibility of the Customer to ensure that the dog doesn't chew at the head halter. Should the head halter become damaged / not suitable to use for training, the Customer shall be required to purchase a new head halter. This will be at the discretion of the trainer.
4. If training has been cancelled for any reason make-up classes will be kept on file then added to the end of the ten (10) week and two (2) year unlimited courses for the Customer.
5. The Services are held at Seaford Primary School, McRae Street, Seaford which is a public place. The Customer attends and parks any vehicle at his/her own risk. Sankiri Dog Training shall not be held liable for any damage or loss of any description that may occur to a Customer's vehicle.
6. The dog's behaviour towards one person does not mean the dog will do the same for another person if they have not worked the dog through the course. Any Customer that has not passed and completed any course level will not be able to train in any of the above levels, regardless of any other handler passing any level with the dog. This training is very much about the owner / family / handler and not the dog. Unfortunately, it is impossible to let any owner / family member / handler work within the higher levels. This separates the class and makes it almost impossible to teach, as there are too many differences within the dog handler's abilities within the class.
7. If a family member of the Customer would like to join in the training of the dog, this can only happen so long as that person is prepared to undertake no less than one private training lesson (at Sankiri Dog Training's discretion) to catch up on what the class has already learnt. Charges shall apply.